

DS Imagine the Future Task Force
November 25, 2013

Meeting commenced: 1:00pm

Members attended: Bill Ashe, Anne Bakeman, Max Barrows, Nancy Brieden, Susan Buckley, Gail Falk, Camille George, Susan Hardin, Jeanette Hurdle, Deborah Lisi-Baker, Ed Paquin, David Peebles, Jackie Rogers, Sue Ryan, James Smith, Jennifer Stratton, Karen Schwartz, Tracy Thresher, Karen Topper, Marlys Waller, Theresa Wood

Members absent: Linda Berger, Lisa Maynes, Cheryl Phaneuf, Sr. Janice Ryan, Marie Zura

Staff and Guests: June Bascom, Nicole LeBlanc, Betty Milizia

Minutes from last meeting: Minutes to reflect changes, then accept, and post on website.

Next Meetings: Dec. 16, 2013 – 208 Hurricane Lane, Williston, Secretary's Office Training Room

It was asked by Camille that we invite people from IFS to the first meeting in January. Starting with the January meetings, the committee would like the presenters to start at beginning of meeting.

DS Updates: Camille George

- She advised the committee that we don't have a budget for the task force. DAIL will cover mileage for those not getting paid through another agency. Camille asked for feedback whether we should do stipend and/or mileage. David asked that Camille to follow up with Commissioner Wehry for an answer.
- There is a projected shortfall with the state budget. Camille doesn't have much information to report out about this.
- Camille provided an updated in attending NASDDS. It was shared at the conference that Vermont leads the way in DS services.
- The instructions regarding the SOCP rescission has been posted on the DAIL website. Rescission plans are due by the agencies by March 1, 2014.
- Summer Legislative Workgroup mission: we will take an hour at the next meeting (December 16), to brainstorm on the four ideas derived from the workgroup. Open invite for anyone who would like to come.

Susan Wehry:

- Thank you for the continued commitment to the group.

David Peebles: would like a brief discussion regarding the Core Indicators.

- June talked about core indicators.

Worked in Small Groups:

How can we measure if consumers are better off?

- Survey data
- Service data – outcomes
 - Third party outcome data, having someone else look at it
- Observation data

Future elements: will change in the future:

- Technology impact
- Genetic engineering
- Where people live
- Labor market shortage
- Start now following the high school kids – measure their quality of life and follow how they are doing.
- Medical records
- Rate of poverty
- Rate of people who are married
- Recognize there is a group of people receiving services and a group that is not: measure both
- Don't rely exclusively on self – perception balance with 3rd party data.
- NH: unannounced visits – broad QA
- VR: Secret shoppers go thru process

Are we reporting on the impact of the system or the person's perspective?

- Be clear about when we're doing which activity.
- Legislature will want to know impact of system
- Better off than whom?
 - Self
 - Others now or others at a certain point in time
 - People have changed over time, perceptions and expectations have changed, can look at that.
- Health
 - Longevity
 - Not much measured on emotional/mental health
 - What is the experience of the individual
 - Ex: who do you call if you are feeling sick
 - Access to health care (ex: dental)
 - Self-rating of health
 - How do people look?
 - Use eyes, powers of observation
- Areas in NCI are good areas, but questions about way questions are phrased.
- Important: people's perception of their own lives, how to empower people to experience other options/opportunities.
- People informed about information and make own choices
- Sense of value and belonging in the community – vibrant circle of relationships – people paid and not paid
- Satisfaction with services and supports – do people have choice and opportunity
- Surveys should have a counterpart built into it. System should be geared to follow up and empower people to be more satisfied.
- Empowerment = foundational part of indicators
- Has been some resistance to looking at perception and quality of life in some parts of health care reform.

Group Discussion:

- Can we "Vermontize" core indicators?
- Could current survey be streamlined?
- Look at what we already have – next meeting – what are we paying attention to and does anything need to change?

- Emphasized importance of opportunities and access.
- Can't be too insulated in what we view and measure about ourselves – need to look at how we stand up to others.
- Be mindful of how things will change, others will not – maybe look at them differently.
- Perceptions change based on experience – people need to experience and perceptions will change.
- Is there something we could do (smaller number with a larger number to increase validity)
- Compare: what do people who don't have a disability experience compared to ID/DD
- Quality looked at what rest of population experience
- What percent of people are served and surveyed vs. broader population of people with ID/DD.

Next Meeting:

- What are those key indicators
- Collect projections on key areas (housing, transportation)
- Start with the dream and not limit it by what's available – individual level
- At some point in the future, invite a Health Reform expert

Meeting adjourned: 4:00pm